



## Newsletter - April 2010

### Dear Hotel Customer,

We have the pleasure to inform you that we have launched a direct connection with [hotel.info/hotel.de](http://hotel.info/hotel.de), one of the leading worldwide online hotel reservation services!

This direct connection via [myfidelio.net](http://myfidelio.net) will allow you to manage your rates, rooms and reservations for [hotel.info/hotel.de](http://hotel.info/hotel.de) directly via your hotel system!

With best regards,  
[myfidelio.net](http://myfidelio.net) & [hotel.info/hotel.de](http://hotel.info/hotel.de)

### Description of the Direct Connection with [hotel.info](http://hotel.info)/[hotel.de](http://hotel.de)

The direct connection between the [myfidelio.net](http://myfidelio.net) database and the [hotel.info/hotel.de](http://hotel.info/hotel.de) database is using a new and powerful XML interface, which constantly updates [hotel.info/hotel.de](http://hotel.info/hotel.de) with availability, rates and inventory and receives reservations in real-time.

If your hotel PMS is connected to [myfidelio.net](http://myfidelio.net), there will be a direct interaction between your PMS and the [hotel.info/hotel.de](http://hotel.info/hotel.de) website.

### Your benefits

Using this interface will enable you to manage your rates, availability and the number of rooms to sell to [hotel.info](http://hotel.info)/[hotel.de](http://hotel.de) automatically and in real-time, directly from your hotel system. You will receive reservations accurately via the interface, straight into your hotel system.

Your hotel will stay available longer on [hotel.info/hotel.de](http://hotel.info/hotel.de) without having to deal with last minute availability and rate changes through an extranet. This will save you a lot of time on an operational level and it will also be easier to offer rate parity.

### Steps involved in order to start using the [myfidelio.net](http://myfidelio.net) Direct Connection to [hotel.de](http://hotel.de)

If you already have an existing contract with [hotel.info/hotel.de](http://hotel.info/hotel.de), advise the [hotel.info/hotel.de](http://hotel.info/hotel.de) Account Manager that you now wish to use the [myfidelio.net](http://myfidelio.net) interface. If you do not yet have a contract with [hotel.info/hotel.de](http://hotel.info/hotel.de) please use this [link](#) to register.

As a second step, please contact your [myfidelio.net](http://myfidelio.net) Customer Service Consultant, who will liaise with [hotel.info/hotel.de](http://hotel.info/hotel.de) and start the process of setting up your hotel for the [hotel.info/hotel.de](http://hotel.info/hotel.de) direct connection. The [myfidelio.net](http://myfidelio.net) team will also provide you with information and instructions about costs and necessary amendments to your [myfidelio.net](http://myfidelio.net) contract.

You will find a useful document with [FAQ's](#) in the Customer Area of the [myfidelio.net](http://myfidelio.net) website.



### Key Information about [hotel.info](http://hotel.info)/[hotel.de](http://hotel.de)

[hotel.info](http://hotel.info) is the international brand of [hotel.de](http://hotel.de) AG and was created to promote the company's expansion into international markets. [hotel.de](http://hotel.de) operates one of the leading free internet hotel reservation services through the addresses [www.hotel.de](http://www.hotel.de) and [www.hotel.info](http://www.hotel.info) with more than 210,000 hotels worldwide.

The company offers business and private customers the possibility to book hotels of all categories at preferred rates.

[hotel.info](http://hotel.info)'s corporate application is used by well-known companies, such as BASF, SAP AG, Texas Instruments and Ernst & Young AG.

Since January 2007, [hotel.info](http://hotel.info) has extended its portfolio to include a conference enquiries and booking system.

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