

Newsletter - February 2008

Dear Hotel Customer,

MyFidelio has launched a direct connection with Expedia!

As Expedia is becoming one of your most important distribution channels, we would like to inform you in this special edition about what it is this new interface, the benefits and how easy it is for you to start using it!

With best regards,

Andrea Carrillo Bianchi  
Myfidelio.net - Director Business Development  
Distribution Logistics, Europe, Africa & Middle East

**EAME Central Customer Service contact details:**

Mon - Fri, 09.00 - 18.00 CET.

E-mail: [EAME-IQmyfidelio@micros.com](mailto:EAME-IQmyfidelio@micros.com)

Phone: +49 2131 137 113

Fax: +49 2131 137 404



[Le Lido](#)

**What is the direct connection of myfidelio.net to Expedia?**

Micros-Fidelio developed an interface between myfidelio.net and Expedia using the Expedia®Connect technology. It is a full 2-way solution exchanging availability, rate and restriction information as well as booking information from the hotel system (PMS/myfidelio) to the Expedia website and to all other websites powered by Expedia.

The myfidelio direct connection to Expedia is handling the Expedia Special Rates (net): these are rates contracted between your hotel and Expedia directly. Instead of maintaining the Expedia Special rates, the allocations and restrictions via an Extranet, you will be able to maintain all these information in myfidelio.net. If your hotel has an interface between the Property Management System (PMS) and myfidelio, you will be able to maintain the rates, the inventory and the availability directly from your PMS.



[Manoir du Lac](#)

**What are your benefits?**

All information about the Expedia Special Rate, inventory and availability is exchanged automatically and real-time between your hotel system (PMS/myfidelio) and Expedia as well as the websites powered by Expedia.

Reservations will be delivered accurately via the interface, straight into myfidelio. If your Micros-Fidelio PMS has an interface with myfidelio, reservations will be sent directly to your PMS.



[Martin's Brugge](#)

**What are the steps to follow if you are interested in using the myFidelio.net direct connection to Expedia?**

The first step is to contact the Expedia Account Manager in your region and agree on an Expedia Special Rate Agreement using the myfidelio.net interface. If you have already an Expedia Special Rate Agreement, please contact the Expedia Account Manager to inform him that you want to use the myfidelio.net interface.

As a second step, please contact your myfidelio customer service representative, we will amend your contract with myfidelio by adding the Expedia Direct Connection. Also we will then contact Expedia and liaise with the Expedia team to set up your hotel in the direct connection.

Within a period of 10 days after signature of agreement with Expedia your hotel will be live in the myfidelio's direct connection with Expedia.



[Grand Hotel Waterloo](#)

### Key Information about Expedia

Expedia is a world's leading online travel company, providing travellers with tools and information that they need to research, plan and book travel. Expedia also provides content and information for travel agents and concierge services in the travel destinations. Expedia branded-websites feature airline tickets, hotel reservations, car rental, cruises.

Expedia's broad selection of travel products and services is available via the global website and via the local versions throughout Europe and partnerships in Asia Pacific: France, Germany, Italy, Netherlands, United Kingdom, Australia, Japan. Expedia is also available in the US and Canada.



[Martin's Central Park](#)

### Websites powered by Expedia

Expedia powers its own global and local websites: Expedia.com, Expedia.fr, Expedia.de, Expedia.it, Expedia.nl, Expedia.co.uk, Expedia.com.au, Expedia.co.jp

Expedia also powers the websites of other brands, which are part of Expedia Inc:

- Hotels.com - selection of accommodation at 80,000 hotels worldwide
- www.sky.com - city breaks, flights, hotels and car hire
- TripAdvisor - one of the largest travel communities in the world, with more than 25 million monthly visitors, five million registered members and 10 million reviews and opinions

All of these websites will be connected as well, via the direct connection between myfidelio and Expedia.

You are receiving this newsletter because you subscribe to the services provided by myfidelio.net  
In case you would like to unsubscribe the newsletter please send an email to [EAME-IQmyfidelio@micros.com](mailto:EAME-IQmyfidelio@micros.com)